



1750 Creekside Oaks Drive, 800-541-4591
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Sacramento, CA 95833 www.caltiponline.org

MEMBER SERVICES COMMITTEE MEETING
AMENDED AGENDA

Thursday, September 11, 2025
10:00 a.m.

Teleconference

Join the meeting via Zoom:

<https://us06web.zoom.us/j/81996907418?pwd=MHFSYF4AaEyPIngIZ9oXvH7Bf33Pc.1>

Dial-in Number: 1 (669) 444-9171
Meeting ID: 819 9690 7418
Passcode: 210056

All or portions of this meeting will be conducted by teleconferencing in accordance with Government Code Section 54953(b). Teleconference locations are as follows:

- City of Porterville, 291 N. Main St., Porterville, CA 93257
- City of Vacaville, 1001 Allison Dr., Vacaville, CA 95687
- El Dorado County Transit Authority, 6565 Commerce Way, Diamond Springs, CA 95619
- Livermore Amador Valley Transit Authority, 1362 Rutan Dr., Ste. 100, Livermore, CA 94551
- Monterey-Salinas Transit District, 19 Upper Ragsdale Dr., Suite 200, Monterey, CA 93940
- Santa Cruz Metropolitan Transit District, 110 Vernon St., Santa Cruz, CA 95060
- Tahoe Transportation District, 128 Market St., Suite 3-F, Stateline, NV 89449
- Town of Truckee, 10183 Truckee Airport Rd., Truckee, CA 96161

Each location is accessible to the public, and members of the public may address the Committee from any teleconference location.

In compliance with the Americans with Disabilities Act, if you need a disability-related modification or accommodation to participate in this meeting, please contact Taysha James at (916) 244-1186 or taysha.james@sedgwick.com. Requests must be made as early as possible, and at least one full business day before the start of the meeting.

Documents and materials relating to an open session agenda item that are provided to the Committee less than 72 hours prior to a regular meeting will be available for public inspection at 1750 Creekside Oaks Dr., Suite 200, Sacramento, CA 95833.

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1. CALL TO ORDER
 2. ROLL CALL
 3. APPROVAL OF AGENDA AS POSTED (OR AMENDED)
 4. **PUBLIC COMMENTS** - *This time is reserved for members of the public to address the Committee relative to matters of the California Transit Indemnity Pool not on the agenda. No action may be taken on non-agenda items unless authorized by law. Comments will be limited to five minutes per person and twenty minutes in total.*
 5. **COMMITTEE MATTERS**
 - 4 A. Election of Member Services Committee Vice Chair
Recommendation: Elect a Member Services Committee Vice Chair from among the current members.
 - 5 6. **CONSENT CALENDAR**
 - 6 *A. Minutes of the February 13, 2025, Member Services Committee Meeting
 - 11 *B. Minutes of the April 14, 2025, Member Services Committee Special Meeting
Recommendation: Approval of the Consent Calendar.
 7. **REPORTS**
 - 14 A. Report by General Manager – Chrissy Mack
Recommendation: None.
 8. **CLAIMS MATTERS**
 - 17 *A. Presentation of Claims Audit Report by Praxis Claims Consulting and Response to Claims Audit Report from Sedgwick
Recommendation: Recommend the Board receive and file the 2025 claims audit report from Praxis Claims Consulting.
 9. **SAFETY AND RISK CONTROL MATTERS**
 - 29 *A. 2025/26 Risk Control Work Plan Status Update and Discussion Regarding Risk Control Work Plan for 2026/27
Recommendation: None.
 - 41 *B. Results of the 2025 CalTIP Member Risk Management Survey
Recommendation: None.

10. ADMINISTRATIVE MATTERS

- 87 *A. Discussion Regarding Employer Pull Notice (EPN) Service Providers
Recommendation: Discuss and provide feedback.

11. CLOSED SESSION

- A. Pursuant to Government Code Section 54956.95(a), the Committee will recess to closed session to discuss the following claims:

- Abrams, Cameron v. Santa Cruz Metropolitan Transit District
- Adrain, John v. San Luis Obispo Regional Transit Authority
- Aguirre, Salvador v. Santa Cruz Metropolitan Transit District
- Bonilla, Sonia v. City of Torrance
- Callahan, Terrell v. Omnitrans
- **Heggs, James v. Omnitrans**
- Jimenez, Patricia et al. v. Gold Coast Transit District, et al.
- Jones, Amanda v. Santa Cruz Metropolitan Transit District
- Miller, Amber Dawn v. Omnitrans, et al.
- Perez, Juan Ramon A. v. Omnitrans
- Rodriguez, Patricia v. City of El Monte
- Sanbeck, Earline v. Yolo County Transportation District
- Summers, Pamela v. San Luis Obispo Regional Transit Authority
- Walker, Robert v. San Luis Obispo Regional Transit Authority

- B. CONFERENCE WITH LEGAL COUNSEL--ANTICIPATED LITIGATION
Initiation of Litigation Pursuant to Section 54956.9(d)(4): One Potential Case
- C. Report from Closed Session- Pursuant to Government Code Section 54957.1, the Committee must report in open session any action, or lack thereof, taken in closed session.

12. CLOSING COMMENTS

This time is reserved for comments by Committee members and/or staff and to identify matters for future Committee business.

- A. Committee Members
- B. Staff

13. ADJOURNMENT

Notices:

- The next CalTIP Member Services Committee Meeting will be held on Friday, December 5, 2025, before the Board meeting in hybrid format.