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MEMBER SERVICES COMMITTEE MEETING AGENDA

Thursday, September 19, 2024 10:00 a.m.

<u>Teleconference</u> Join the meeting via Zoom: <u>Meeting Link</u>

Dial-in Number: 1 (669) 444-9171 Meeting ID: 813 9392 7300 Passcode: 229768

All or portions of this meeting will be conducted by teleconferencing in accordance with Government Code Section 54953(b). Teleconference locations are as follows:

- City of Arcata, 736 F St., Arcata, CA 95521
- City of Vacaville, 650 Merchant St., Vacaville, CA 95688
- El Dorado Transit Authority, 6565 Commerce Way, Diamond Springs, CA 95619
- Livermore Amador Valley Transit Authority, 1362 Rutan Dr., Ste. 100, Livermore, CA 94551
- Morongo Basin Transit Authority, 62405 Verbena Rd., Joshua Tree, CA 92252
- Tahoe Transportation District, 128 Market St., Suite 3-F, Stateline, NV 89449
- Town of Truckee, 10183 Truckee Airport Rd., Truckee, CA 96161

Each location is accessible to the public, and members of the public may address the Committee from any teleconference location.

In compliance with the Americans with Disabilities Act, if you need a disability-related modification or accommodation to participate in this meeting, please contact Taysha James at (916) 244-1186 or <u>taysha.james@sedgwick.com</u>. Requests must be made as early as possible, and at least one full business day before the start of the meeting.

Documents and materials relating to an open session agenda item that are provided to the Committee less than 72 hours prior to a regular meeting will be available for public inspection at 1750 Creekside Oaks Dr., Suite 200, Sacramento, CA 95833.

Page 1. CALL TO ORDER

2. INTRODUCTIONS

3. APPROVAL OF AGENDA AS POSTED (OR AMENDED)

4. PUBLIC COMMENTS - This time is reserved for members of the public to address the Committee relative to matters of the California Transit Indemnity Pool not on the agenda. No action may be taken on non-agenda items unless authorized by law. Comments will be limited to five minutes per person and twenty minutes in total.

4 5. CONSENT CALENDAR

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- *A. Minutes of the August 6, 2024, Member Services Committee Special Meeting
- *B. Results of Reserve Claims Audit Conducted by Praxis Claims Consulting *Recommendation: Approval of the Consent Calendar.*

6. **REPORTS**

A. Report by General Manager *Recommendation: None.*

7. SAFETY AND RISK CONTROL MATTERS

- 16
- *A. 2024/25 Risk Control Work Plan Status Update and Discussion Regarding Risk Control Work Plan for 2025/26

Recommendation: Receive and file the 2024/25 Risk Control Work Plan Status Update and provide direction regarding the Risk Control Work Plan for 2025/26.

8. COMMITTEE MATTERS

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A. Election of Member Services Committee Vice Chair *Recommendation: Elect a Member Services Committee Vice Chair from among the current members.*

9. CLOSED SESSION

- A. Pursuant to Government Code Section 54956.95(a), the Committee will recess to closed session to discuss the following claims:
 - Juarez, Antonia v. Omnitrans
 - Magana, Maria v. Gold Coast Transit District
 - Martinez, Porfiria v. City of Porterville
 - Moeller, Adam v. City of Santa Rosa
 - Woodside, Justin & Laura v. Omnitrans

B. Report from Closed Session- Pursuant to Government Code Section 54957.1, the Committee must report in open session any action, or lack thereof, taken in closed session.

10. CLOSING COMMENTS

This time is reserved for comments by Committee members and/or staff and to identify matters for future Committee business.

- A. Committee Members
- B. Staff

11. ADJOURNMENT

Notices:

The next CalTIP Member Services Committee Meeting will be held on Friday, December 6, 2024, via teleconference.