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 95833

MEMBER SERVICES COMMITTEE MEETING AGENDA

**Wednesday, February 15, 2023
10:00 a.m.**

Teleconference
Join the meeting via Zoom:

<https://us02web.zoom.us/j/89730021331?pwd=clgzaVpRV1NzR2kxYUI4NURXOEEdkdz09>

Dial-in Number: 1 (669) 900-6833
 Meeting ID: 897 3002 1331
 Passcode: 214158

All or portions of this meeting will be conducted by teleconferencing in accordance with Government Code Section 54953(b). Teleconference locations are as follows:

- Sedgwick, 1750 Creekside Oaks Dr., Sacramento, CA 95833
- City of Arcata, 736 F St., Arcata, CA 95521
- City of Gardena, 13999 S Western Ave., Gardena, CA 90249
- El Dorado County Transit Authority, 6565 Commerce Way, Diamond Springs, CA 95619
- Morongo Basin Transit Authority, 62405 Verbena Rd., Joshua Tree, CA 92252
- Omnitrans, 1700 W 5th St., San Bernardino, CA 92411
- Placer County, 145 Fulweiler Ave. Auburn, CA 95603
- Tahoe Transportation District, 128 Market St., Stateline, NV 89449

Each location is accessible to the public, and members of the public may address the Committee from any teleconference location.

In compliance with the Americans with Disabilities Act, if you need a disability-related modification or accommodation to participate in this meeting, please contact Taysha James at (916) 244-1186 or taysha.james@sedgwick.com. Requests must be made as early as possible, and at least one full business day before the start of the meeting.

Documents and materials relating to an open session agenda item that are provided to the Committee less than 72 hours prior to a regular meeting will be available for public inspection at 1750 Creekside Oaks Dr., Suite 200, Sacramento, CA 95833.

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| <u>Page</u> | 1. CALL TO ORDER |
| | 2. ROLL CALL |
| | 3. APPROVAL OF AGENDA AS POSTED (OR AMENDED) |

4. **PUBLIC COMMENTS** - *This time is reserved for members of the public to address the Committee relative to matters of the California Transit Indemnity Pool not on the agenda. No action may be taken on non-agenda items unless authorized by law. Comments will be limited to five minutes per person and twenty minutes in total.*

4 5. **CONSENT CALENDAR**

If a Committee member would like to discuss any item listed, it may be pulled from the Consent Calendar.

- 5 *A. Minutes of the September 29, 2022, Member Services Committee Meeting
8 *B. Minutes of the November 22, 2022, Member Services Committee Special Meeting
11 *C. Minutes of the December 2, 2022, Member Services Committee Meeting
Recommendation: Approval of the Consent Calendar.

6. **REPORTS**

- 13 A. Report by General Manager
Recommendation: None.

7. **SAFETY AND RISK CONTROL MATTERS**

- 15 *A. 2022/23 Risk Control Work Plan Status Update
Recommendation: None.
19 *B. 2023/24 Proposed Risk Control Work Plan
Recommendation: The Committee direct staff to finalize the proposed 2023/24 Risk Control Work Plan for presentation and approval by the Board at its April 2023 meeting.

8. **ADMINISTRATIVE MATTERS**

- 30 A. Proposed Member Services Committee Meeting Schedule for 2023/24 Program Year
Recommendation: The Committee review the proposed meeting schedule and provide feedback.

9. **CLOSED SESSION**

- A. Pursuant to Government Code Section 54956.95(a), the Committee will recess to closed session to discuss the following claim(s):
- Lopez v. Livermore Amador Valley Transit
 - Regina Sanchez v. Yolo County Trans. Dist.
 - Gilbert Gonzalez Rodriguez vs. Omnitrans
- B. Report from Closed Session – Pursuant to Government Code Section 54957.1, the Committee must report in open session any action, or lack thereof, taken in closed session.

10. CLOSING COMMENTS

This time is reserved for comments by Committee members and/or staff and to identify matters for future Committee business.

- A. Committee Members
- B. Staff

11. ADJOURNMENT