



1750 Creekside Oaks Drive p. 800-541-4591
 Suite 200 f. 916-244-1199
 Sacramento, CA www.caltiponline.org
 95833

MEMBER SERVICES COMMITTEE MEETING AGENDA

**Thursday, February 18, 2021
10:00 a.m.**

Teleconference

Join the meeting via Zoom:

<https://us02web.zoom.us/j/81456490743?pwd=Vml0dzdvOVJ2UkhOMXBHbVh0a1lwQT09>

Dial-in Number: 1 (669) 900-6833
 Meeting ID: 814 5649 0743
 Passcode: 013589

All portions of this meeting will be conducted by teleconferencing in accordance with the State of California Executive Order N-29-20.

Members of the public may observe and listen to the meeting telephonically. No physical location will be available from which members of the public may observe the meeting and offer public comment. Public comments may be submitted in advance of the meeting by emailing Maria De Leon at maria.deleon@sedgwick.com no later than 5 p.m. on Wednesday, February 17, 2021. If a member of the public would like to address the Committee during the meeting, the person may email Ms. De Leon during the meeting and, if timely received, Ms. De Leon will read or summarize the email to the Board members.

In compliance with the Americans with Disabilities Act, if you need a disability-related modification or accommodation to participate in this meeting, please contact Maria De Leon at (916) 244-1187 or maria.deleon@sedgwick.com. Requests must be made as early as possible, and at least one full business day before the start of the meeting.

Documents and materials relating to an open session agenda item that are provided to the Committee less than 72 hours prior to a regular meeting will be available for public inspection. Please contact Maria De Leon at (916) 244-1187 or maria.deleon@sedgwick.com.

- | | |
|--------------------|---|
| <u>Page</u> | 1. CALL TO ORDER |
| | 2. ROLL CALL |
| | 3. APPROVAL OF AGENDA AS POSTED (OR AMENDED) |

4. PUBLIC COMMENTS - This time is reserved for members of the public to address the Committee relative to matters of the California Transit Indemnity Pool not on the agenda. No action may be taken on non-agenda items unless authorized by law. Comments will be limited to five minutes per person and twenty minutes in total.

5. CONSENT CALENDAR

If a Board member would like to discuss any item listed, it may be pulled from the Consent Calendar.

- 4 *A. Minutes of the December 4, 2020, Member Services Committee Meeting
Recommendation: Approval of the Consent Calendar

6. REPORTS

- 6 A. Report by General Manager
Recommendation: None

7. SAFETY AND RISK CONTROL MATTERS

- 7 *A. 2020/21 Risk Control Work Plan Status Update
Recommendation: None

- 15 *B. 2021/22 Proposed Risk Control Work Plan
Recommendation: The Committee direct staff to finalize the proposed 2021/22 Risk Control Work Plan for presentation and approval by the Board at its April 2021 meeting.

8. CLOSED SESSION

A. Pursuant to Government Code Section 54956.95(a), the Committee will recess to closed session to discuss the following claim(s):

- Madox v. SLORTA
- Francis v. El Monte
- Hearing v. Yolo County Transit District

B. Report from Closed Session – Pursuant to Government Code Section 54947.1, the Committee must report in open session any action, or lack thereof, taken in closed session.

9. CLOSING COMMENTS

This time is reserved for comments by Committee members and/or staff and to identify matters for future Committee business.

- A. Committee Members
B. Staff

10. ADJOURNMENT