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 95833

MEMBER SERVICES COMMITTEE MEETING

AGENDA

Thursday, February 20, 2020
 10:00 a.m.

York
 1750 Creekside Oaks Drive, Suite 200
 Sacramento, CA 95833

In compliance with the Americans with Disabilities Act, if you need a disability-related modification or accommodation to participate in this meeting, please contact Maria De Leon at (916) 244-1187 or (916) 244-1199 (fax). Requests must be made as early as possible, and at least one full business day before the start of the meeting.

Documents and materials relating to an open session agenda item that are provided to the Committee less than 72 hours prior to a regular meeting will be available for public inspection at 1750 Creekside Oaks Dr., Suite 200, Sacramento, CA 95833.

<u>Page</u>	1. CALL TO ORDER
	2. INTRODUCTIONS
	3. APPROVAL OF AGENDA AS POSTED (OR AMENDED)
	4. PUBLIC COMMENTS - This time is reserved for members of the public to address the Committee relative to matters of the California Transit Indemnity Pool not on the agenda. No action may be taken on non-agenda items unless authorized by law. Comments will be limited to five minutes per person and twenty minutes in total.
3	5. CONSENT CALENDAR If a Committee member would like to discuss any item listed, it may be pulled from the Consent Calendar.
4	*A. Minutes of the September 26, 2019, Member Services Committee Meeting
9	*B. Minutes of the December 6, 2019, Member Services Committee Meeting
12	*C. Minutes of the January 23, 2020, Special Member Services Committee Meeting <i>Recommendation: Approval of the Consent Calendar.</i>

6. REPORTS

- 14 A. Report by General Manager
Recommendation: None

7. SAFETY AND LOSS CONTROL MATTERS

- 15 A. Discussion Regarding Transit Data Tracking System
Recommendation: Discuss and provide feedback.
- 17 *B. 2019/20 Risk Control Work Plan Status Update
Recommendation: None
- 22 *C. 2020/21 Proposed Risk Control Work Plan
Recommendation: The Committee direct staff to finalize the proposed 2020/21 Risk Control Work Plan for presentation and approval by the Board at its April 2020 meeting.

8. CLOSED SESSION

- A. Pursuant to Government Code Section 54956.95(a), the Committee will recess to closed session to discuss the following claims:

- Reyes, et al v. Gold Coast Transit District
- Corpus v. Omnitrans
- Jordan v. Omnitrans
- Hoff v. Omnitrans
- Shannon Witzig v. Omnitrans

- B. Report from Closed Session

Pursuant to Government Code Section 54957.1, the Committee must report in open session any action, or lack thereof, taken in closed session.

9. CLOSING COMMENTS

This time is reserved for comments by Committee members and/or staff and to identify matters for future Committee business.

- A. Committee Members
B. Staff

10. ADJOURNMENT