



1750 Creekside Oaks Drive p. 800-541-4591
 Suite 200 f. 916-244-1199
 Sacramento, CA www.caltiponline.org
 95833

MEMBER SERVICES COMMITTEE MEETING

AGENDA

Thursday, February 22, 2018
10:30 a.m.

Bickmore
1750 Creekside Oaks Drive, Suite 200
Sacramento, CA 95833

In compliance with the Americans with Disabilities Act, if you need a disability-related modification or accommodation to participate in this meeting, please contact Maria De Leon at (916) 244-1187 or (916) 244-1199 (fax). Requests must be made as early as possible, and at least one full business day before the start of the meeting.

Documents and materials relating to an open session agenda item that are provided to the Committee less than 72 hours prior to a regular meeting will be available for public inspection at 1750 Creekside Oaks Dr., Suite 200, Sacramento, CA 95833.

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| <u>Page</u> | 1. CALL TO ORDER |
| | 2. INTRODUCTIONS |
| | 3. APPROVAL OF AGENDA AS POSTED (OR AMENDED) |
| | 4. PUBLIC COMMENTS - This time is reserved for members of the public to address the Committee relative to matters of the California Transit Indemnity Pool not on the agenda. No action may be taken on non-agenda items unless authorized by law. Comments will be limited to five minutes per person and twenty minutes in total. |
| | 5. CONSENT CALENDAR |
| | If a Committee member would like to discuss any item listed, it may be pulled from the Consent Calendar. |
| | *A. Minutes of the September 28, 2017, Member Services Committee Meeting |
| | *B. Minutes of the December 5, 2017, Special Member Services Committee Meeting |
| | <i>Recommendation: Approval of the Consent Calendar.</i> |

6. CLOSED SESSION

A. Pursuant to Government Code Section 54956.95(a), the Committee will recess to closed session to discuss the following claims:

- Francis v. City of El Monte
- Mick v. Santa Cruz Metropolitan Transit District
- Smith v. Central Contra Costa Transit Authority
- John Doe v. Golden Empire Transit District
- Dietz v. Mendocino Transit Authority
- Holmes v. Riverside Transit Agency
- Vargas v. Gold Coast Transit District
- Morgan v. Monterey-Salinas Transit District
- Jackson v. Amador Transit
- Montano v. Omnitrans
- Lasand v. Riverside Transit Agency

B. Report from Closed Session

Pursuant to Government Code Section 54957.1, the Committee must report in open session any action, or lack thereof, taken in closed session.

7. REPORTS

A. Report by General Manager
Recommendation: None

8. SAFETY AND RISK CONTROL MATTERS

*A. 2017/18 Risk Control Work Plan Status Update
Recommendation: None

B. Omnitrans Focused Risk Control Project Update
Recommendation: None

*C. Trackit Manager Software Presentation
Recommendation: Direct staff to finalize the Trackit proposal for presentation and approval by the Board at its meeting in April 2018.

D. Discussion Regarding SAMBA and A-Check EPN Services
Recommendation: Direct staff to finalize the A-Check EPN services proposal for presentation and approval by the Board at its meeting in April 2018.

*E. 2018/19 Proposed Risk Control Work Plan
Recommendation: Staff recommends the Committee direct staff to finalize the 2018/19 Risk Control Work Plan for presentation and approval by the Board at its meeting in April 2018.

9. CLOSING COMMENTS

This time is reserved for comments by Committee members and/or staff and to identify matters for future Committee business.

- A. Committee Members
- B. Staff

10. ADJOURNMENT